

vCare

VIRTUAL CONSULTATION SERVICE

Keep your health in check in the comfort of your home



Unable to Attend your Clinic Appointment?

Alexandra Hospital's virtual consultation service (vCare) helps you keep your health in check in between your busy schedule and in the comfort of your home.



Real - Time Doctor Consult

With vCare, our doctors can treat and **review any of the common illnesses** such as diabetes, hypertension, high cholesterol and other **chronic medical conditions**.

Without you having to set foot in our clinic, our doctor can also:



Prescribe medications



Issue medical certificates

Our vCare consult fee starts from \$33. Consult fee does not include charges for medications and investigations and is subjected to patient's eligibility for subsidy.

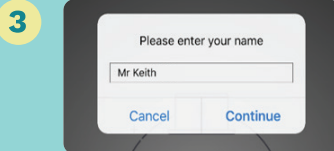
Get Started with vCare

- 1 Download the ZOOM Cloud Meetings app from the **Apple Store** or **Android Playstore** before your vCare appointment.



- 2 On the day of your vCare appointment, click on the text message sent to your mobile phone. Check that you are connected to the internet before you access the link.

Dear Mr. Keith, you have a vCare appointment with Dr. Lee today, please click on this link to start your virtual consult at 10:00 am.
<https://this.zoom.us/j/271044166>

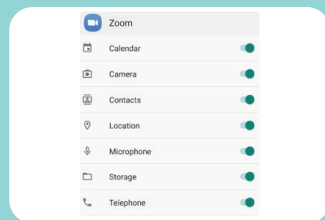


Enter your name to proceed

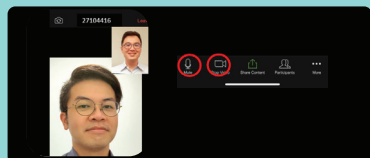
- 4 **For Apple iPhone User**
Enable the ZOOM Cloud Meeting app to access your camera and microphone. Make sure ZOOM has access to your phone settings. (Settings > Microphone)



- 4 **For Android User**
Enable the ZOOM Cloud Meeting app to access your camera and microphone. Make sure ZOOM has access to your phone settings. (Settings > App > ZOOM > Permissions)



- 5 Look into your camera and talk to your doctor as you would face-to-face. Please ensure your microphone is not muted.



Speak to your doctor to make your vCare appointment today!

For more information:

Scan QR Code



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